



## GENERAL RENTAL CONDITIONS

The rental agreement is exclusively stipulated between the **client** and **BTService srl**, owner and renter of the gear.

The rental takes place only under the following conditions:

- o the lessee assumes **full responsibility** of the rented asset presenting an identity document or after being registered in BTService management system at the office;
- o the lessee declares to pick-up the rented asset in **perfect condition** of operation and maintenance;
- o the **return** of the rented property takes place exclusively in compliance with the times exposed in the rental shop, in the same place of the pick-up, except for the home service previously agreed;
- o in case of **theft, loss or total breakage** of the rented property, a refund equal to 85% of the price list is requested, for **serious damages** the 60% of the price list is requested and for other types of damage the price list of repairs in force is applied;
- o the **replacement** of the rented goods is possible with goods of equal or greater value, paying for any differences in the last case;
- o the rental **payment** must be done before the pick-up in the rental shop or directly online;
- o in case of **non-return or lacked notice of extension** within the predetermined day, a notification for theft against the lessee is automatically exposed;
- o an **early return** of the rented equipment is possible by returning it to the rental shop without any request of refund by the tenant;
- o in case of **tampering** of the rented equipment, or any part of it, the customer is entirely responsible for it, furthermore he is committed to use the rented good only within the limits of the predetermined function;
- o the **use** of the rented goods is not allowed to persons other than the lessee;
- o the **custody** of the goods must take place in such a way as to avoid exchanges or theft;
- o the rented equipment is **not covered by assurance**, unless the lessee is in possession of his own insurance;
- o in the event of **theft**, the lessee must make a complaint at the competent police station;
- o here below the details in the **compensation tables**.



# DAMAGE TABLE

## SUMMARY

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## DAMAGE TABLE

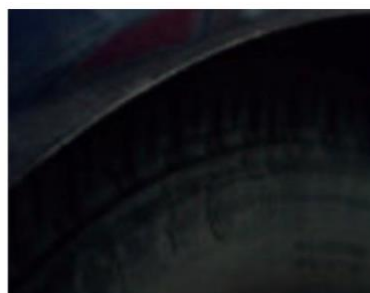
### 1. DAMAGE CLASSIFICATION

#### 1.1 NON-ADEBITABLE DAMAGE

- **Scratching, abrasion or surface swipe** of the bodywork (excluding roof, crystals, mirrors, headlights, undercover, rims and tires) up to 3 cm removeable with simple mechanical polishing.
- **Single dent** up to 3 cm (micro dent or chipping of insulated paint) that can be solved by simple retouching of paint.

#### 1.2 MILD DAMAGE

- **Scratch or surface scratch between 3 and 10 cm** removeable with simple mechanical polishing.
- **Abrasion and scrape between 3 and 10 cm** removeable with simple mechanical polishing.
- **Single dent > 3 cm** (micro dent or chipping of insulated paint) that can be solved by simple retouching of paint.



### 1.3 INTERMEDIATE DAMAGE

- **Scratching or surface scratching** > 10 cm not removable with mechanical polishing, with corrosion and body engraving.
- **One or more dents** > 3 cm referring to the same part/portion of the body (stamps, recesses with slight deformation of the bodywork).



#### 1.4 AVERAGE DAMAGE

- **Scratches, deep** deformations on a single part/panel of the body that require complete painting, repairing and possible replacement.



#### 1.5 SERIOUS DAMAGE

- **Deformation and/or heavy** engraving in one or more parts/panels of the body.
- **Body rift.**
- **Damage that impairs the functioning and use of the vehicle** (and that does not fall into the previous categories of slight, intermediate, average damage).





## 2. DAMAGE QUANTIFICATION TABLES

### 2.1 BODY

DAMAGE	CITY CAR	SEDAN	MINIBUS
NOT CHARGEABLE	/	/	/
MILD	€ 70,00	€ 100,00	€ 100,00
INTERMEDIATE	€ 220,00	€ 250,00	€ 280,00
AVERAGE	€ 420,00	€ 420,00	€ 650,00
SERIOUS	Damage compensation	Damage compensation	Damage compensation

### 2.2 CRYSTALS AND REAR-VIEW MIRRORS

	CITY CAR	SEDAN	MINIBUS
WINDSCREEN REPLACEMENT	€ 330,00	€ 380,00	€ 450,00
CHIPPING REPAIR	€ 80,00	€ 80,00	€ 80,00
REAR WINDOW REPLACEMENT	€ 300,00	€ 390,00	€ 410,00
SINGLE KNOCKING GLASS REPLACEMENT	/	/	€ 320,00
REAR FIXED WINDOW – passenger van	/	/	€ 850,00
SIDE WINDOW (sliding door) - passenger van	/	/	€ 850,00
REPLACEMENT OF THE FALLING WINDOW	€ 190,00	€ 210,00	€ 250,00
FIXED DEFLECTOR REPLACEMENT	€ 160,00	€ 180,00	€ 210,00
WIPER BRUSH	€ 25,00	€ 35,00	€ 40,00
WIPER ARM (rear)	€ 60,00	€ 80,00	€ 80,00
WIPER ARM (front)	€ 80,00	€ 100,00	€ 100,00
INTERNAL REARVIEW MIRROR REPLACEMENT	€ 65,00	€ 80,00	€ 90,00
MANUAL EXTERNAL REARVIEW MIRROR REPLACEMENT (SHORT ARM)	€ 200,00	€ 250,00	€ 350,00
REPLACEMENT OF ELECTRIC EXTERNAL REARVIEW MIRROR (SHORTARM)	€ 260,00	€ 300,00	€ 390,00
REARVIEW GEM REPLACEMENT	€ 35,00	€ 35,00	€ 40,00
REPLACEMENT OF LARGE GLASS	€ 60,00	€ 65,00	€ 80,00
SMALL GLASS REPLACEMENT	/	/	€ 50,00



## 2.3 RIMS AND TYRES

	CITY CAR	SEDAN	MINIBUS
PNEUMATIC DRILLING/REPAIR	€ 40,00	€ 40,00	€ 40,00
SUMMER PNEUMATIC REPLACEMENT	€ 140,00	€ 170,00	€ 210,00
WINTER PNEUMATIC REPLACEMENT	€ 160,00	€ 190,00	€ 240,00
SPARE WHEEL RECOVERY (iron rim)	€ 250,00	€ 300,00	€ 340,00
SPARE WHEEL RECOVERY (alloy rim)	€ 370,00	€ 440,00	€ 520,00
IRON/STEEL RIM REPLACEMENT	€ 100,00	€ 120,00	€ 120,00
ALLOY RIM REPLACEMENT	€ 220,00	€ 260,00	€ 300,00
SCRATCHING ALLOY RIM FIXING	€ 70,00	€ 100,00	€ 100,00
REPLACEMENT OF HEADGEAR/STUD (deformation, breakage)	€ 75,00	€ 75,00	€ 75,00
CIRCLE/STUD RIFLING	€ 35,00	€ 35,00	€ 35,00
RECHARGE INFLATION KIT	€ 60,00	€ 60,00	€ 80,00
COMPRESSOR KIT DISASSEMBLY KIT TIRES/CRICK	€ 170,00	€ 170,00	€ 190,00
	€ 150,00	€ 150,00	€ 150,00

## 2.4 INTERIOR AND CARGO COMPARTMENT CLEANING

	CITY CAR	SEDAN	MINIBUS
SEATING WASH	€ 150,00	€ 150,00	€ 250,00
EXTRAORDINARY CLEANING/SANITIZATION OF THE VEICHL	€ 80,00	€ 80,00	€ 100,00
CARGO COMPARTMENT/TRUNK CLEANING	€ 50,00	€ 50,00	€ 70,00
WASTE/PACKAGING DISPOSAL	€ 150,00	€ 150,00	€ 150,00
HAT BOX/AWNING LUGGAGE COVER	€ 150,00	€ 220,00	€ 800,00



## 2.5 DOCUMENTS, EQUIPMENTS AND ACCESSORIES

### ALL VEHICLES

SMARRIEMNTO GREEN CARD/INSURANCE CERTIFICATE OF LOSS/THEFT OF LICENSE PLATES (RE-REGISTRATION)	LOSS OF CIRCULATION CARD	€ 190,00
	LICENSE PLATE DAMAGE	€ 350,00
	ANTENNA	€ 50,00
	SNOW CHAINS (damage, theft, non-return)	€ 45,00
	REFLECTIVE VEST	€ 100,00
	TRIANGLE	€ 15,00
	ASHTRAY	€ 20,00
	CIGARETTE LIGHTER	€ 25,00
	TROLLEY (damage, theft, non-return)	€ 30,00
	ROPES (damage, theft, non-return)	€ 110,00
	CHILD SEAT (damage, theft, non-return)	€ 10,00
		€ 100,00

## 2.6 VARIOUS

	CITY CAR	SEDAN	MINIBUS
REMOTE CONTROL KEY CORRUPTION*	€ 280.00	€ 330.00	€ 330.00
KEY LOSS/ REPLACEMENT OF KEY KIT	€ 490.00	€ 490,00	€ 530.00
REPLACEMENT OF LATCH LOCK	€ 150.00	€ 150.00	€ 150.00
FRONT LIGHT	€ 250.00	€ 340.00	€ 360.00
TAIL-LIGHT	€ 150.00	€ 250.00	€ 230.00
SIDE DIRECTION INDICATORS	€ 40.00	€ 50.00	€ 50.00
EXTERNAL HANDLE REPLACEMENT	€ 80.00	€ 100.00	€ 150.00
TANK CLEANING	€ 200.00	€ 200.00	€ 200.00
REMOVAL OF THE CLIENT'S LOGO/DECORATION	€ 200.00	€ 250.00	€ 250.00
ADMINISTRATIVE DETENTION/CRIMINAL SEIZURE	€ 1800.00	€ 2.000.00	€ 2500.00
PENALTY FOR NON/DELAYED LEFT MATCH (within 30 days) **	€ 360.00	€ 360.00	€ 360.00
ROADSIDE ASSISTANCE	€ 210.00	€ 210.00	€ 210.00

\*For second key delivery: deposit € 300.00

\*\* in addition to the penalty RCA

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